

# HSEQ strategic objectives 2025-2028



All employees are required to understand and uphold their individual responsibilities in supporting the Company's strategic objectives. Thai Aviation Services is committed to becoming the region's leading offshore aviation service provider and employer of choice by prioritizing Safety, Quality, Operational Excellence, and Customer Satisfaction.

Safety Objectives		Safety Performance Indicator (SPI)	Safety Performance Target (SPT)
Prevent work-related injuries and lost-time incidents	Lagging indicator	Total Recordable Incident Rate (TRIR) Lost Time Injury Rate (LTIR)	Zero TRIR per 200,000 man-hours Zero LTIR per 200,000 man-hours
Prevent landing gear-related events		Late Gear Extension (LGEXT) events	Zero LGEXT
Prevent High ITT incidents (AW139) during start flight (within 2 seconds)		Number of High ITT incidents	Zero High ITT incidents
Reduce internally controllable mandatory occurrences		Internally controllable MOR rate	Internally controllable MOR rate ≤ 3 per 1,000 flight hours
Ensure on-time CPA closure	Leading indicator	CPA on-time closure rate	100% closed within allocated timeline
Enhance aircraft operational availability		Aircraft Availability Rate	≥ 90% aircraft availability
Strengthen safety reporting culture		Rate of proactive voluntary reports per headcount	≥ 1.0 proactive voluntary reports per headcount
Improve effectiveness of occurrence management		Occurrence report on-time closure rate	≥ 95% closed within allocated timeline
Promote customer and stakeholder confidence		Customer satisfaction score	≥ 90% customer satisfaction
Support environmental and resource sustainability		Resource consumption per headcount except paper	Maintain or reduce from the previous year

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